



## COVID-19 Vinalhaven Emergency Operations Center (EOC)

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# COVID-19 Daily Update 4-22-20

## 4/24/20 Update to this Post

As we all know, things are constantly changing, and often the decisions we make today need to be reconsidered tomorrow. Such is the case with Carvers.

Since posting our 4-22-20 Daily Update announcing that Carvers would be reopening its doors to the public (with restrictions) three days per week, they have decided to air on the side of caution. Carvers will NOT be opening their doors for in-store shopping on April 28 as planned.

We applaud Carvers for being adaptable and making decisions that keep the community and their staff safe while continuing to serve the public with phone-in and email orders for delivery and curbside pick-up.

## CHANGES COMING AT CARVERS...

A month ago Carvers closed their doors to the public and began to fill orders for us. As Kim stated, “the purpose was for everyone to be as safe as possible, while keeping all employees at work and continuing to provide our service to the community.” We have all been pleasantly surprised to find in our bags and boxes the exact item that we would have chosen ourselves. Kim described the care with which the employees fill our orders—when in doubt they check with each other about our preferences.

Kim reports that most of the store shelves are full, and the items that have been in short supply, like flour, are starting to come back in. Lysol spray, wipes and hand sanitizer have been coming in sporadically. Procter and Gamble, the producer of paper products such as Bounty paper towels, and other companies such as Pepperidge Farm, are running at reduced capacity and have limited their products to a certain number of their top sellers. If you want something special, pre-ordering is welcomed but availability is not guaranteed.

Filling orders is, of course, a taxing job for all the employees, and some fatigue has set in, along with the realization that there will be a slow but steady increase of people on the island, making it even harder to fill orders for everyone.

**Carvers will be making a change, starting Monday, April 27.** They will continue the same order fulfillment they are doing now on Monday, Wednesday, and Friday, but will open the store on Tuesday, Thursday, and Saturday. Safety precautions will be the primary consideration with the open store plan.

Kim anticipates that they will operate like this for some time into the future. This will help manage the anticipated influx of people returning to their summer homes.

## Carvers Harbor Market Services Changes and Guidelines

MONDAY, WEDNESDAY, FRIDAY 8-6	TUESDAY, THURSDAY 8-6, SATURDAY 8-5
<p><b>Store doors are closed. Phone and online orders only.</b></p>	<p><b>Store is open for shopping. Shop by yourself if possible.</b></p>
<p>Call in your order 207-863-4319 or email to <a href="mailto:orders@carverharbormarket.com">orders@carverharbormarket.com</a> Say if you want delivery or pick up.</p>	<p>Only 5 people will be allowed in the store at a time. Store signs will remind everyone to stay a minimum of 6 feet apart.</p>
<p>Orders are filled in the order in which they are received. Good-sized orders are better than small ones.</p>	<p>Mask and gloves must be worn by all customers. Gloves will be provided by the store. If you don't have a mask, you can get one at the store<sup>1</sup>.</p>
<p>You will be called when your order is ready, or someone will deliver to your doorstep.</p>	<p>Only touch what you intend to buy.</p>

They can easily self-quarantine for two weeks because they don't have to leave their homes to get food. In addition, because no one knows what will happen when restrictions lighten, the elderly and vulnerable can continue to safely self-isolate.

**Thank you, Carvers, for your leadership and great service in these difficult times!**

*As always, please contact the EOC with your questions and for assistance. Subscribe to "Town Alerts" on the Town's website to automatically receive Daily Updates in your inbox.*